

OPERATOR'S MANUAL



Model 390 Slush Freezer

Original Operating Instructions

048693-M

6/01 (Original Publication)
(Updated 8/30/2017)

Complete this page for quick reference when service is required:

Taylor Distributor: _____

Address: _____

Phone: _____

Service: _____

Parts: _____

Date of Installation: _____

Information found on the data label:

Model Number: _____

Serial Number: _____

Electrical Specs: Voltage _____ Cycle _____

Phase _____

Maximum Fuse Size: _____ A

Minimum Wire Ampacity: _____ A

Note: *Continuing research results in steady improvements; therefore, information in this manual is subject to change without notice.*

Only instructions originating from the factory or its authorized translation representative(s) are considered to be the original set of instructions.

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048693-M

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The following information has been included in the manual as safety and regulatory guidelines. For complete installation instructions, please see the Installation Checklist.

Installer Safety



In all areas of the world, equipment should be installed in accordance with existing local codes. Please contact your local authorities if you have any questions.

Care should be taken to ensure that all basic safety practices are followed during the installation and servicing activities related to the installation and service of Taylor equipment.

- Only authorized Taylor service personnel should perform installation and repairs on the equipment.
- Authorized service personnel should consult OSHA Standard 29CFR1910.147 or the applicable code of the local area for the industry standards on lockout/tagout procedures before beginning any installation or repairs.
- Authorized service personnel must ensure that the proper PPE is available and worn when required during installation and service.
- Authorized service personnel must remove all metal jewelry, rings, and watches before working on electrical equipment.



The main power supply(s) to the freezer must be disconnected prior to performing any repairs. Failure to follow this instruction may result in personal injury or death from electrical shock or hazardous moving parts as well as poor performance or damage to the equipment.

Note: All repairs must be performed by an authorized Taylor service technician.



This unit has many sharp edges that can cause severe injuries.

Site Preparation

Review the area where the unit will be installed before uncrating the unit. Make sure that all possible hazards to the user and the equipment have been addressed.

For Indoor Use Only: This unit is designed to operate indoors, under normal ambient temperatures of 70°F to 75°F (21°C to 24°C). The freezer has successfully performed in high ambient temperatures of 104°F (40°C) at reduced capacities.



This unit must **NOT** be installed in an area where a water jet or hose can be used. **NEVER** use a water jet or hose to rinse or clean the unit. Failure to follow this instruction may result in electrocution.



This unit must be installed on a level surface to avoid the hazard of tipping. Extreme care should be taken in moving this equipment for any reason. Two or more persons are required to safely move this unit. Failure to comply may result in personal injury or equipment damage.

Uncrate the unit and inspect it for damage. Report any damage to your Taylor distributor.

This piece of equipment is made in the USA and has USA sizes of hardware. All metric conversions are approximate and vary in size.

Water Connections

(Water-Cooled Units Only)

1 An adequate cold water supply must be provided with a hand shutoff valve. On the underside of the base pan, two 3/8 in. IPS (for single-head units) or two 1/2 in. IPS (for double-head units) inlet and outlet water connections have been provided for easy hook-up. Any 1/2 in. inside diameter water lines should be connected to the machine. (Flexible lines are recommended, if local codes permit.) Depending on local water conditions, it may be advisable to install a water strainer to prevent foreign substances from clogging the automatic water valve. There will be only one water-in and one water-out connection. **Do Not** install a hand shut-off valve on the water-out line. Water should always flow in this order: first through the automatic water valve; second, through the condenser; and third, through the outlet fitting to an **open trap drain**.



A back flow prevention device is required on the incoming water connection side. Please refer to the applicable National, State, and local codes for determining the proper configuration.

Air-Cooled Units

Air-cooled units require a minimum of 6 in. (152 mm) of clearance around both sides and 0 in. at the rear of the freezer. This is required to allow for adequate air flow across the condenser(s). Failure to allow adequate clearance can reduce the refrigeration capacity of the freezer and possibly cause permanent damage to the compressor(s).

Electrical Connections

Each freezer requires one power supply. Check the data label on the freezer for branch circuit overcurrent protection or fuse, circuit ampacity, and electrical specifications. Refer to the wiring diagram provided inside the electrical box for proper power connections.

In the United States, this equipment is intended to be installed in accordance with the National Electrical Code (NEC) ANSI/NFPA 70-1987. The purpose of the NEC code is the practical safeguarding of persons and property from hazards arising from the use of electricity.

This code contains provisions considered necessary for safety. Compliance therewith and proper maintenance will result in an installation essentially free from hazard.

In all other areas of the world, equipment should be installed in accordance with the existing local codes. Please contact your local authorities.



FOLLOW YOUR LOCAL ELECTRICAL CODES!



CAUTION: THIS EQUIPMENT MUST BE PROPERLY GROUNDED! FAILURE TO DO SO CAN RESULT IN SEVERE PERSONAL INJURY FROM ELECTRICAL SHOCK!



This unit is provided with an equipotential grounding lug that is to be properly attached to the rear of the frame by the authorized installer. The installation location is marked by the equipotential bonding symbol (5021 of IEC 60417- 1) on the removable panel and the frame.



- Stationary appliances which are not equipped with a power cord and a plug or another device to disconnect the appliance from the power source must have an all-pole disconnecting device with a contact gap of at least 0.12 in. (3 mm) installed in the external installation.
- Appliances that are permanently connected to fixed wiring and for which leakage currents may exceed 10 mA, particularly when disconnected or not used for long periods, or during initial installation, shall have protective devices such as a GFI, to protect against the leakage of current, installed by the authorized personnel to the local codes.
- Supply cords used with this unit shall be oil-resistant, sheathed flexible cable not lighter than ordinary polychloroprene or other equivalent synthetic elastomer-sheathed cord

(Code designation 60245 IEC 57) installed with the proper cord anchorage to relieve conductors from strain, including twisting, at the terminals and protect the insulation of the conductors from abrasion.

- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified person, in order to avoid a hazard.



Beater rotation must be clockwise as viewed looking into the freezing cylinder.



Note: The following procedures should be performed by a trained service technician.

To correct the rotation on a three-phase unit, interchange any two incoming power supply lines at the freezer main terminal block only. To correct rotation on a single-phase unit, change the leads inside the beater motor. (Follow the diagram printed on the motor.)

Electrical connections are made directly to the terminal block. The terminal block is located in the control box located behind the left side panel.

Refrigerant



In consideration of our environment, Taylor uses only earth-friendly HFC refrigerants. The HFC refrigerant used in this unit is R404A. This refrigerant is generally considered nontoxic and nonflammable, with an ozone depleting potential (ODP) of zero (0).

However, any gas under pressure is potentially hazardous and must be handled with caution. NEVER fill any refrigerant cylinder completely with liquid. Filling the cylinder to approximately 80% will allow for normal expansion.



Use only R404A refrigerant that conforms to the AHRI standard 700 specification. The use of any other refrigerant may expose users and operators to unexpected safety hazards.



Refrigerant liquid sprayed onto the skin may cause serious damage to tissue. Keep eyes and skin protected. If refrigerant burns should occur, flush immediately with cold water. If burns are severe, apply ice packs and contact a physician immediately.



Taylor reminds technicians to be cautious of government laws regarding refrigerant recovery, recycling, and reclaiming systems. If you have any questions regarding these laws, please contact the factory service department.



WARNING: R404A refrigerant used in conjunction with polyolester oils is extremely moisture absorbent. When opening a refrigeration system, the maximum time the system is open must not exceed 15 minutes. Cap all open tubing to prevent humid air or water from being absorbed by the oil.

Notes:

1

The freezer you have purchased has been carefully engineered and manufactured to give you dependable operation. The Taylor Model 390, when properly operated and cared for, will produce a consistent quality product. Like all mechanical products, it will require cleaning and maintenance. A minimum amount of care and attention is necessary if the operating procedures outlined in this manual are followed closely.

This Operator's Manual should be read before operating or performing any maintenance on your equipment.

The Model 390 will **not** eventually compensate and correct for any errors during the set-up or filling operations. Thus, the initial assembly and priming procedures are of extreme importance. It is strongly recommended that personnel responsible for the equipment's operation, both assembly and disassembly, sit down together and go through these procedures in order to be properly trained and to make sure that no misunderstandings exist.

In the event you should require technical assistance, please contact your local authorized Taylor distributor.

Note: *Your Taylor warranty is valid only if the parts are authorized Taylor parts, purchased from the local authorized Taylor distributor, and only if all required service work is provided by an authorized Taylor service technician. Taylor reserves the right to deny warranty claims on units or parts if non-Taylor unapproved parts or incorrect refrigerant were installed in the unit, system modifications were performed beyond factory recommendations, or it is determined that the failure was caused by abuse, misuse, neglect, or failure to follow all operating instructions. For full details of your Taylor Warranty, please see the Limited Warranty section in this manual.*



■ If the crossed-out waste container symbol is affixed to this product, it signifies that this product is compliant with the EU Directive as well as other similar legislation in effect after August 13, 2005. Therefore, it must be collected separately after its use is completed, and cannot be disposed as unsorted municipal waste. The user is responsible for returning the product to the appropriate collection facility, as specified by your local code.

For additional information regarding applicable local laws, please contact the municipal facility and/or local distributor.

Compressor Warranty Disclaimer

The refrigeration compressor(s) on this unit are warranted for the term stated in the Limited Warranty section in this manual. However, due to the Montreal Protocol and the U.S. Clean Air Act Amendments of 1990, many new refrigerants are being tested and developed, thus seeking their way into the service industry. Some of these new refrigerants are being advertised as drop-in replacements for numerous applications. It should be noted that in the event of ordinary service to this unit's refrigeration system, **only the refrigerant specified on the affixed data label should be used.** The unauthorized use of alternate refrigerants will void your Taylor compressor warranty. It is the unit owner's responsibility to make this fact known to any technician he employs.

It should also be noted that Taylor does not warrant the refrigerant used in its equipment. For example, if the refrigerant is lost during the course of ordinary service to this machine, Taylor has no obligation to either supply or provide its replacement either at billable or non-billable terms. Taylor does have the obligation to recommend a suitable replacement if the original refrigerant is banned, obsoleted, or no longer available during the five year warranty of the compressor.

Taylor Company will continue to monitor the industry and test new alternates as they are being developed. Should a new alternate prove, through our testing, that would be accepted as a drop-in replacement, then the above disclaimer would become null and void. To find the current status of an alternate refrigerant as it relates to your compressor warranty, call the local Taylor distributor or the Taylor factory. Be prepared to provide the model/serial number of the unit in question.

Notes:

2

We at the Taylor Company are concerned about the safety of the operator when he or she comes into contact with the freezer and its parts. Taylor has gone to extreme efforts to design and manufacture built-in safety features to protect both you and the service technician. As an example, warning labels have been attached to the freezer to further point out safety precautions to the operator.



IMPORTANT - Failure to adhere to the following safety precautions may result in severe personal injury. Failure to comply with these warnings may damage the machine and its components. Component damage will result in part replacement expense and service repair expense test.

personnel. It is not intended for use by children or people with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless given supervision or instruction concerning the use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.



This unit is provided with an equipotential grounding lug that is to be properly attached to the rear of the frame by the authorized installer. The installation location is marked by the equipotential bonding symbol (5021 of IEC 60417- 1) on the removable panel and the frame.

3

To Operate Safely



DO NOT operate the freezer without reading the Operator Manual. Failure to follow this instruction may result in equipment damage, poor freezer performance, health hazards, or personal injury.



This appliance is to be used only by trained personnel. It is not intended for use by children or people with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless given supervision or instruction concerning the use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.



This appliance is to be used only by trained



- **DO NOT** operate the freezer unless it is properly grounded.
- **DO NOT** operate freezer with larger fuses than specified on the data label.
- All repairs must be performed by an authorized Taylor service technician.
- The main power supplies to machine must be disconnected prior to performing repairs.
- For Cord Connected Units: Only authorized Taylor service technicians or licensed electricians may install a plug or replacement cord on the unit.
- Stationary appliances which are not equipped with a power cord and a plug or another device to disconnect the appliance from the power source must have an all-pole disconnecting device with a contact gap of at least 0.12 in. (3 mm) installed in the external installation.
- Appliances that are permanently connected to fixed wiring and for which leakage currents may exceed 10 mA, particularly when disconnected

or not used for long periods, or during initial installation, shall have protective devices such as a GFI, to protect against the leakage of current, installed by the authorized personnel to the local codes.

- Supply cords used with this unit shall be oil-resistant, sheathed flexible cable not lighter than ordinary polychloroprene or other equivalent synthetic elastomer-sheathed cord (Code designation 60245 IEC 57) installed with the proper cord anchorage to relieve conductors from strain, including twisting, at the terminals and protect the insulation of the conductors from abrasion.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified person, in order to avoid a hazard.



DO NOT use a water jet to clean or rinse the freezer. Failure to follow these instructions may result in serious electrical shock.



- **DO NOT** allow untrained personnel to operate this machine.
- **DO NOT** put objects or fingers in door spout.
- **DO NOT** operate the freezer unless all service panels and access doors are restrained with screws.
- **DO NOT** remove the freezer door or beater assembly unless the control switches are in the OFF position.



This unit has many sharp edges that can cause severe injuries.

- **DO NOT** put objects or fingers in the door spout. This may contaminate the product and cause severe personal injury from blade contact.
- **USE EXTREME CAUTION** when removing the beater assembly. The scraper blades are very sharp.



This freezer must be placed on a level surface. Failure to comply may result in personal injury or equipment damage.



Access to the service area of the unit is restricted to persons having knowledge and practical experience with the appliance, in particular as far as safety and hygiene are concerned.



Cleaning and sanitizing schedules are governed by your federal, state, or local regulatory agencies and must be followed accordingly. Please refer to the cleaning section of this manual for the proper procedure to clean this unit.



This machine is designed to maintain product temperature under 41°F (5°C). Any product being added to this machine must be below 41°F (5°C). Failure to follow this instruction may result in health hazards and poor freezer performance.

DO NOT obstruct air intake and discharge openings: 6 in. (152 mm) minimum air space on both sides, and 0 in. at the rear of the freezer. Failure to follow this instruction may cause poor freezer performance and damage to the machine.

For Indoor Use Only: This unit is designed to operate indoors, under normal ambient temperatures of 70°F to 75°F (21°C to 24°C). The unit has successfully performed in high ambient temperatures of up to 104°F (40°C) at reduced capacities.

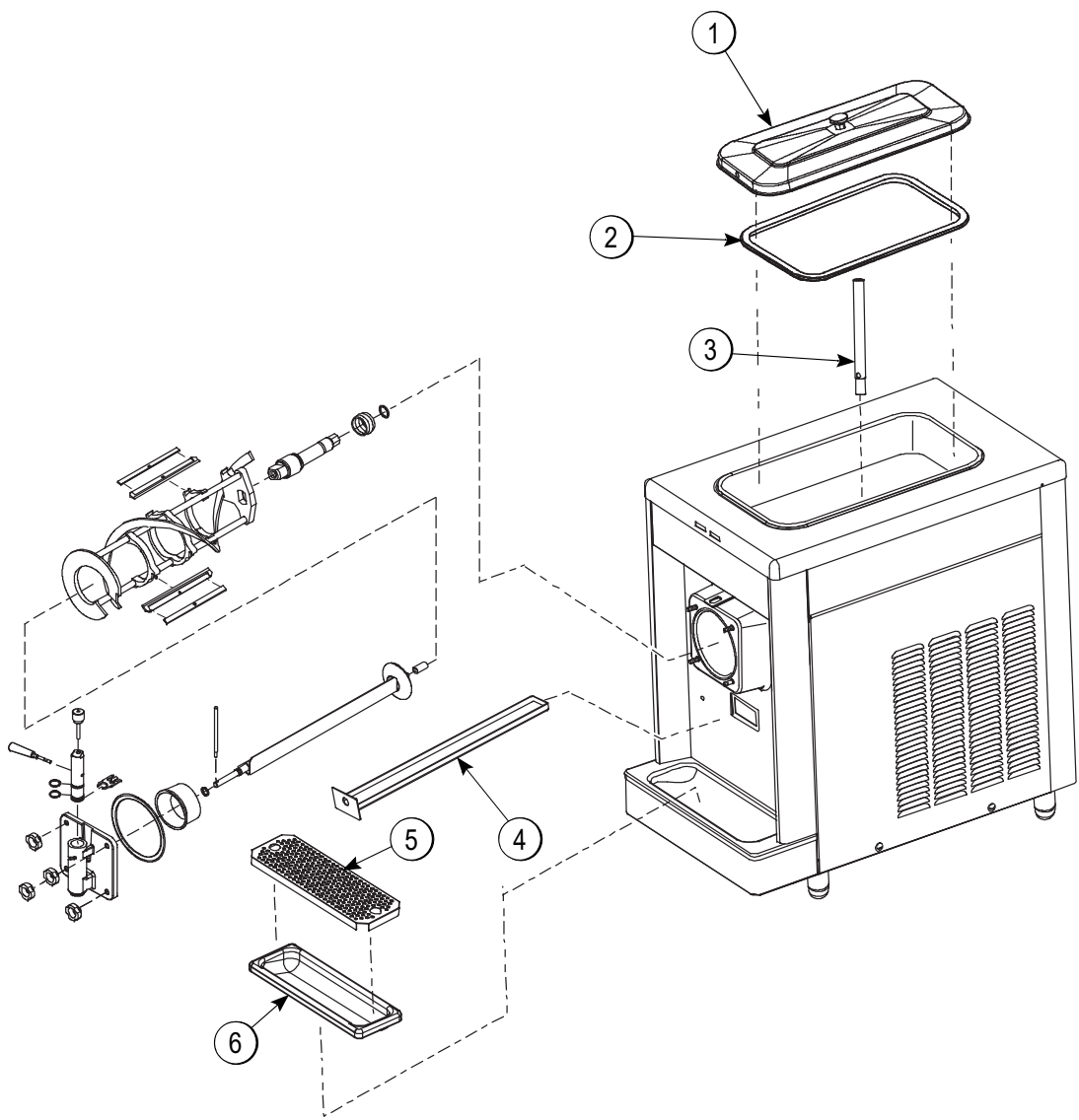
DO NOT run the unit without product. Failure to follow this instruction can result in damage to the unit.

NOISE LEVEL: Airborne noise emission does not exceed 78 dB(A) when measured at a distance of 3.3 ft. (1.0 m) from the surface of the machine and at a height of 5.25 ft. (1.6 m) from the floor.

Notes:

3

Model 390



4

Figure 4-1

Item	Description	Part No.
1	Cover A.-Hopper-STD	X38458-SER
2	Gasket-Hopper Cover	038375
3	Tube-Feed-Non Reverse	015176-9

Item	Description	Part No.
4	Pan-Drip 19-1/2 Long	035034
5	Shield-Splash-Wire	046177
6	Tray-Drip 14.8	046275

Beater Assembly

4

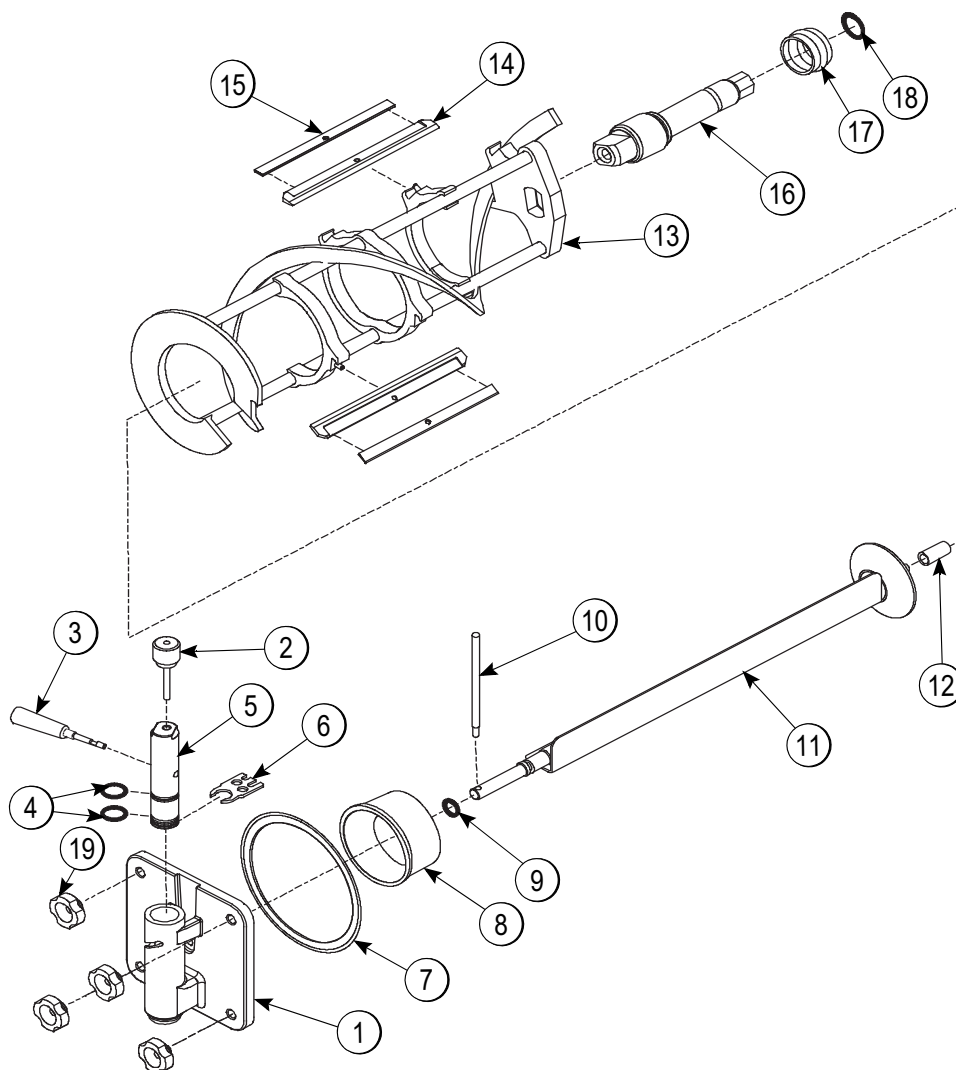


Figure 4-2

Item	Description	Part No.
1	Door A.-Slush-Partial	X83427SER3
2	Pin A.-Valve Handle	X25929
3	Handle A.-Draw-Slush-Black	X47384
4	O-Ring-1"OD X .139W	032504
5	Valve-Draw *SLUSH* Ice Buster	047734
6	Buster-Ice	047735
7	Gasket-Door 5.177 X 5.938	016672
8	Bearing-Front	013116
9	O-Ring-.291 ID X .080W	018550

Item	Description	Part No
10	Arm-Baffle	047729
11	Baffle A.	X47731
12	Bearing-Guide	014496
13	Beater A.-7qt-1 Pin	X46233
14	Blade-Scraper-Plastic	046237
15	Clip-Scraper Blade 8.75"	046238
16	Shaft-Beater	036412
17	Seal-Drive Shaft	032560
18	O-Ring-7/8 OD X .139W	025307
19	Nut-Stud	029880

Control Switch

The center position is OFF. The WASH position activates the beater motor only. The AUTO position allows the beater motor and compressor to run.

Indicator Light—“Mix Low”

Located on the front of the machine is a mix level indicating light. When the light is flashing, it indicates that the mix hopper has a low supply of product and should be refilled as soon as possible. Neglecting to add mix when the light comes on will cause the machine to sway and may eventually cause damage to the beater assembly and freezer door.

Indicator Light—“Mix Out”

Also located on the front of the machine is a mix out indicating light. When the light is flashing, it indicates that the hopper is empty and the mix supply needs replenishing. To prevent damage to the unit, refrigeration discontinues automatically when the mix out indicator lights.

Optional Feature: Remote Continuous Fill System

If your Model 390 Taylor freezer has been factory-equipped with the Remote Continuous Fill System, the mix supply to the freezer will be replenished automatically from mix tanks located in a remote location.

When the “Mix Out” indicator lights, the mix supply in the freezer hopper will be replenished automatically.

To start the unit after cleaning:

1. Place the power switch in the Wash position.
2. Press the Fill button, located under the control channel, until the freezing cylinder is at least half full.
Note: Do not remove the hopper cover while the unit is filling with mix, since some splashing may occur.
3. Once the freezing cylinder is at least half full, place the power switch in the Auto mode. The hopper will be filled automatically, and the fill system will discontinue.
4. Place the mix feed tube into the mix inlet.
5. Raise the draw switch arm to initiate refrigeration. When the refrigeration stops, the product is ready to serve.

Recommended Pressure: 12 psi to 15 psi (83 kPa to 103 kPa)

Important! Do not exceed 15 psi (103 kPa) or excessive splashing will occur.

Notes:

5

The following are step-by-step operating procedures for the model 390 slush freezer. This unit has a 20 qt. (18.9 L) mix hopper, and the freezing cylinder holds 7 qt. (6.6 L) of slush product.

We begin our instructions at the point where we enter the store in the morning and find the parts disassembled and laid out to air dry from the previous night's brush cleaning.

These opening procedures will show you how to assemble these parts into the freezer, sanitize them, and prime the freezer with the slush base you have selected in preparation to serve your first portion.

If you are disassembling the machine for the first time or need information to get to this starting point in our instructions, turn to "Disassembly" on page 6-5, and start there.

Assembly



BE SURE THE CONTROL SWITCH IS IN THE OFF POSITION. Failure to do so may cause injury from electrocution or hazardous moving parts.

Note: When lubricating parts, use an approved food grade lubricant (example: Taylor Lube).

1. Slide the O-ring into the first groove on the drive shaft. Lubricate the groove, O-ring, and shaft portion that comes in contact with the bearing on the beater drive shaft. **Do Not** lubricate the hex end of the drive shaft. Slide the seal over the shaft and groove until it snaps into place. Fill the inside portion of the seal with 1/4 in. (6.35 mm) more lubricant and evenly lubricate the flat side of the seal that fits onto the rear shell bearing.
2. Install the drive shaft into the freezing cylinder, hex end first, and into the rear shell bearing until the seal fits securely over the rear shell bearing. Make sure the drive shaft fits into the drive coupling without binding.



USE EXTREME CAUTION when handling the beater assembly. The scraper blades are very sharp and may cause injury.

3. Before installing the beater assembly, check the scraper blades for any signs of wear or damage. If a scraper blade is nicked or worn, replace both blades. Check the scraper blade clips to make sure they are not bent and the slot is even for the entire length of the clip. Replace any damaged clips.

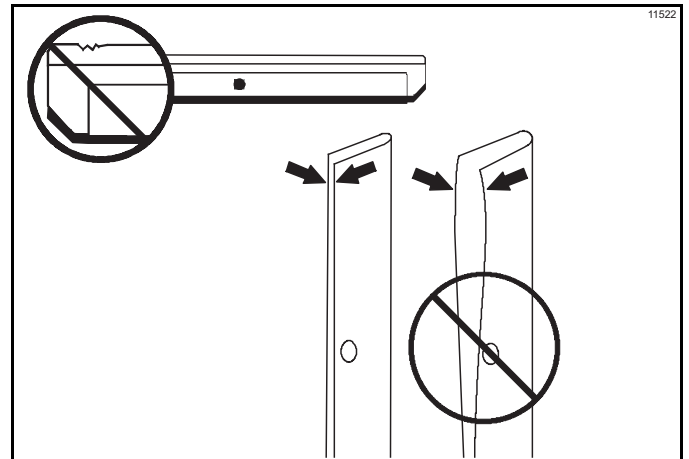


Figure 6-1

4. If the blades and clips are in good condition, install the scraper blade clip over the scraper blade. Place the rear scraper blade over the rear holding pin (knife edge to the outside). Holding the blade on the beater, turn it over and install the front blade the same way. Holding the blades in position, insert the beater assembly into the freezing cylinder and slide into position over the drive shaft. Turn the beater slightly to be certain that the beater is properly seated. When in position, the beater will not protrude beyond the front of the freezing cylinder.
5. Lubricate the baffle assembly O-ring and install it on the front end of the baffle assembly. Install the guide bearing on the rear end of the baffle assembly. Install the bearing end of the baffle assembly into the pilot hole in the drive shaft.

OPERATING PROCEDURES

6. Before assembling the freezer door, check the following for any nicks, cracks, or signs of wear: front bearing, door gasket, draw valve, O-rings, and all sides of the door assembly, including the inside of the draw valve bore. Replace any damaged parts.
7. Install the O-rings on the draw valve and lubricate.

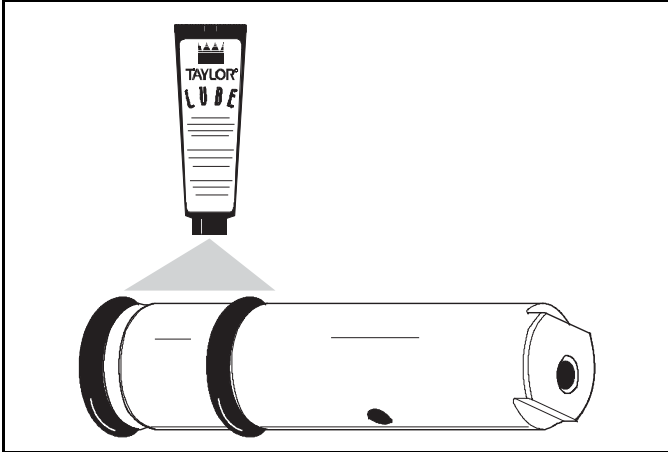


Figure 6-2

8. Insert the draw valve into the door, leaving approximately 1/2 in. (12.7 mm) of the valve sticking out the top of the door.

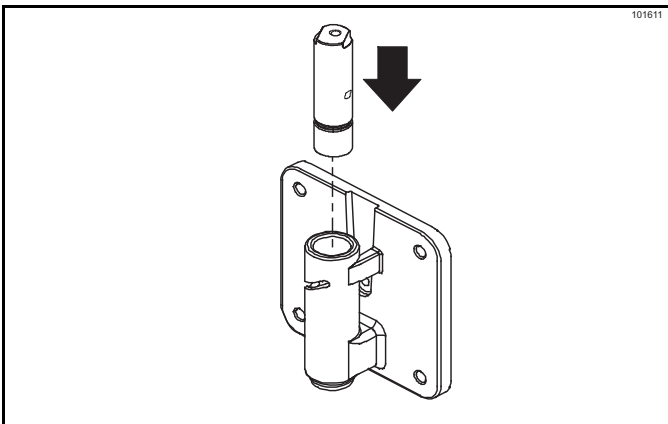


Figure 6-3

9. Rotate the draw valve so the flats on the top of the draw valve are perpendicular to the door face.

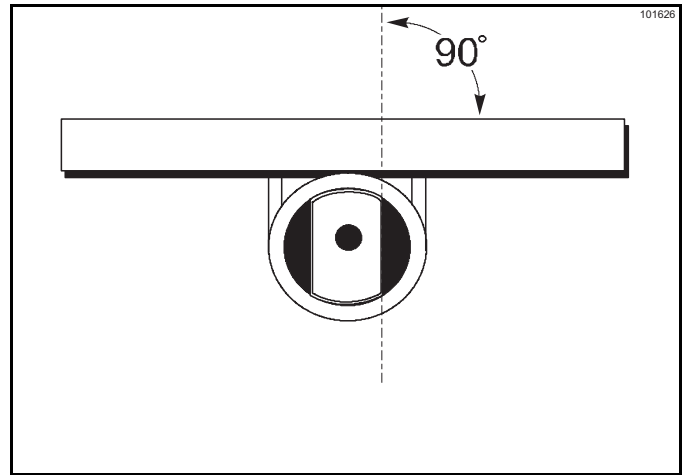


Figure 6-4

10. Insert the ice buster through the door spout and into the slot located just above the lower O-ring.

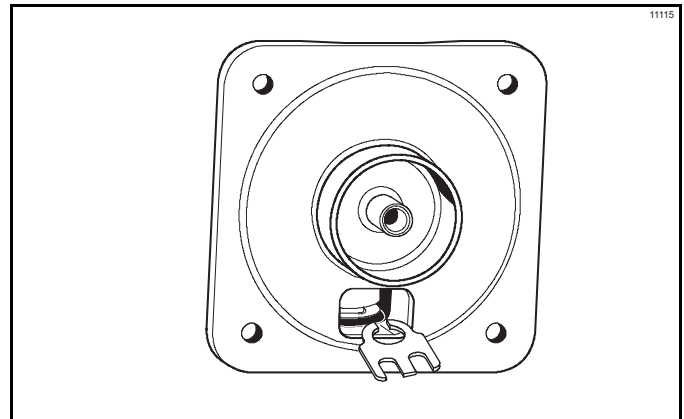


Figure 6-5

11. With the ice buster in place, rotate the draw valve to allow installation of the draw handle. This will lock the ice buster in place. Install the draw handle pin, and close the draw valve by moving the handle to the left.

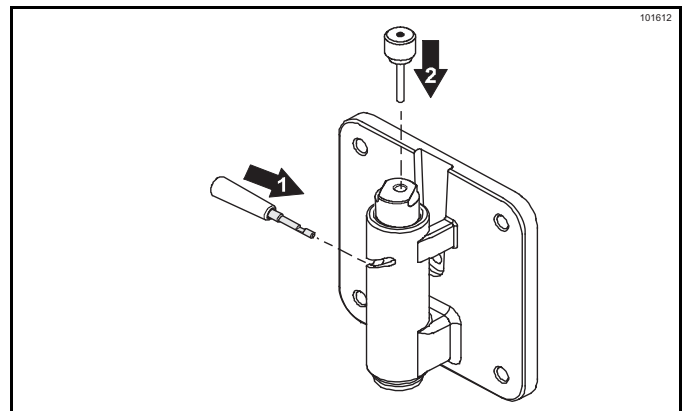


Figure 6-6

12. Place the large rubber gasket into the groove on the back side of the freezer door. Slide the white plastic front bearing onto the bearing hub making certain that the flanged end of the bearing is resting against the freezer door. **Do not** lubricate the door gasket or front bearing.

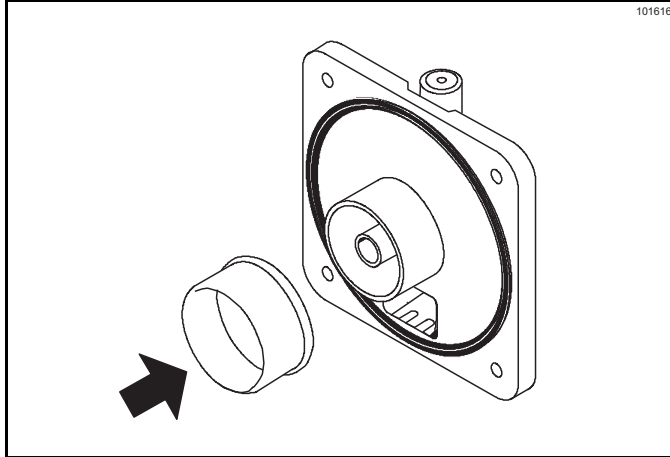


Figure 6-7

13. Place the front end of the baffle into the hole in the center of the door. Position the door onto the four studs on the front of the freezing cylinder and push the door into place. Install the four handscrews onto the studs and tighten them equally in a criss-cross pattern to insure the door is snug. **Do not** over-tighten the handscrews.

Note: If the freezer door does not go into place easily, position the open end of beater assembly in the eleven o'clock position.

14. Rotate the baffle assembly so the hole in the end of the shaft is vertical. Insert the baffle arm between the draw valve spout supports and into the hole in the baffle assembly.

Note: During operation, the baffle arm rests on the spout support.

15. Install the rear drip pan. Slide the long drip pan into the hole in the front panel.
16. Install the front drip tray and the splash shield under the door spout.
17. Lay the hopper gasket and feed tube in the bottom of the mix hopper.

Sanitizing

1. Prepare an approved 100 PPM sanitizing solution (examples: 2-1/2 gal. [9.5 L] of Kay-5[®] or 2 gal. [7.6 L] of Stera-Sheen[®]). Use warm water and follow the manufacturer's specifications.
2. Pour the sanitizing solution into the hopper and allow it to flow into the freezing cylinder.
3. While the solution is flowing into the freezing cylinder, brush clean the mix hopper, mix inlet hole, feed tube, and mix level sensing probes.
4. Place the control switch in the WASH position. This will cause the sanitizing solution in the freezing cylinder to be agitated. Allow the solution to agitate for five minutes.
5. Place an empty pail beneath the door spout and move the draw handle to the right. Draw off all the sanitizing solution. When the sanitizer stops flowing from the door spout, move the draw handle to the left and place the control switch in the "OFF" position.
Important! The unit must **not** be placed in AUTO until all sanitizing solution has been removed from the freezing cylinder and proper priming procedures have been completed. Failure to follow this instruction may result in damage to the freezing cylinder.
6. With sanitized hands, assemble the hopper gasket around the top edge of the mix hopper. Stand the feed tube in the corner of the hopper.

Priming

Note: If your freezer is equipped with the Remote Continuous Fill System, replace the following priming instructions with the information on page 5-1.

1. With a pail beneath the door spout, move the draw handle to the right. Fill the hopper with **fresh** slush product and allow it to flow into the freezing cylinder. This will force out any remaining sanitizing solution. When full strength mix is flowing from the door spout, move the draw handle to the left.

Important! Failure to remove all sanitizing solution may result in damage to the freezing cylinder.

2. When the slush product has stopped bubbling down into the freezing cylinder, install the feed tube in the mix inlet hole.
3. Place the control switch in the AUTO position. To begin refrigeration, raise the rod resting on top of the valve handle pin. When the unit cycles off, the product will be at serving viscosity.
4. Place the hopper cover into position.

Closing Procedures

To disassemble the model 390, the following items will be needed:

6

- Two cleaning pails
- Sanitized stainless steel rerun can with lid
- Necessary brushes (provided with freezer)
- Cleaner
- Single service towels

Draining Product from the Freezing Cylinder

1. Place the control switch in the OFF position as far ahead of cleaning time as possible. This will allow frozen product to soften for easier cleaning.
2. Remove the hopper cover, gasket, and feed tube. Take these parts to the sink for cleaning.
3. **If local health codes permit the use of rerun**, place a sanitized, NSF-approved stainless steel rerun container beneath the door spout. Place the control switch in the WASH position and move the draw handle to the right. When all the product stops flowing from the door spout, move the draw handle to the left and place the control switch in the OFF position. Place a sanitized lid on the rerun container and place it in the walk-in cooler.

Note: For additional information regarding the proper use of rerun, see Troubleshooting Guide on page 7-1.

Note: If local health codes **do not** permit the use of rerun, the product must be discarded. Follow the instructions in the previous step, except drain the product into a pail and properly discard the mix.



ALWAYS FOLLOW LOCAL HEALTH CODES.

Rinsing

1. Pour 2 gal. (7.6 L) of **cool**, clean water into the mix hopper. With the brushes provided, scrub the mix hopper, mix inlet hole and mix level sensing probes.
2. With a pail beneath the door spout, place the control switch in the WASH position and move the draw handle to the right. Drain all the rinse water from the freezing cylinder. When the rinse water stops flowing from the door spout, move the draw handle to the left and place the control switch in the OFF position. Repeat this procedure until the rinse water being drawn from the freezing cylinder is **clear**.

Cleaning

1. Prepare an approved 100 PPM cleaning solution (examples: 2-1/2 gal. [9.5 L] of Kay-5[®] or 2 gal. [7.6 L] of Stera-Sheen[®]). Use warm water and follow the manufacturer's specifications.
2. Pour the cleaning solution into the hopper and allow it to flow into the freezing cylinder.
3. While the solution is flowing into the freezing cylinder, brush clean the mix hopper, mix inlet hole, and mix level sensing probes.
4. Place the control switch in the WASH position. This will cause the cleaning solution to be agitated.
5. Place an empty pail beneath the door spout and move the draw handle to the right. Draw off all of the cleaning solution. When the solution stops flowing from the door spout, move the draw handle to the left and place the control switch in the OFF position.

Disassembly



Make sure the control switch is in the OFF position. Failure to do so may cause injury from electrocution or hazardous moving parts.

1. Remove the handscrews, freezer door, baffle assembly, beater assembly, scraper blades, and drive shaft from the freezing cylinder. Take these parts to the sink for cleaning.

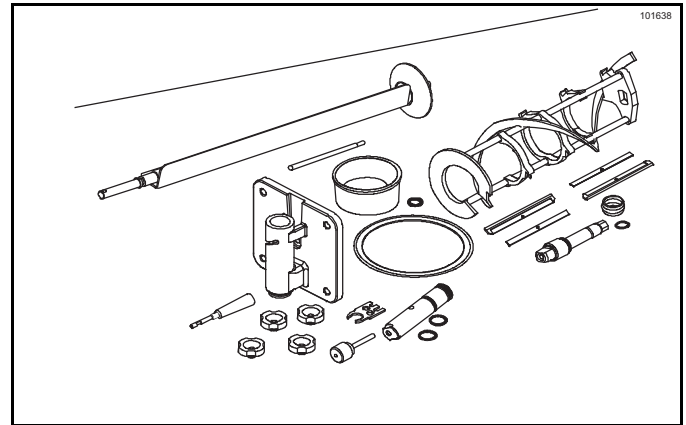


Figure 6-8

2. Remove the front drip tray and splash shield and take them to the sink for cleaning.

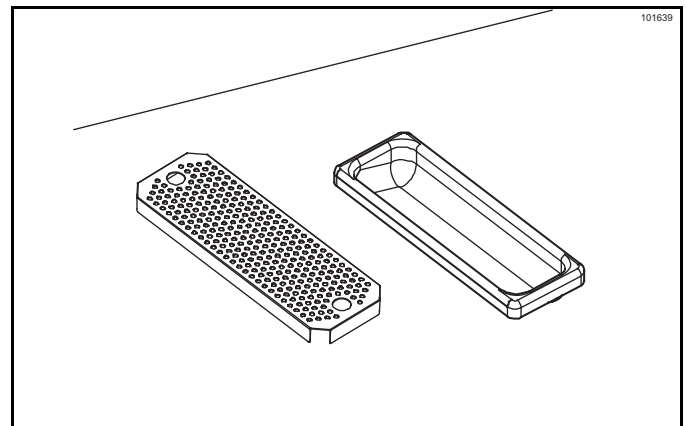


Figure 6-9

Brush Cleaning

1. Prepare a sink with an approved cleaning solution (examples: Kay-5[®] or Stera-Sheen[®]). Use warm water and follow the manufacturer's specifications. (If another approved cleaner is used, dilute according to label instructions.)

Important! Follow label directions, since too **strong** of a solution can cause parts damage, while too **mild** of a solution will not provide adequate cleaning. Make sure all brushes provided with the freezer are available for brush cleaning.

2. Remove the O-ring and seal from the drive shaft.

Note: To remove O-rings, use a single-service towel to grasp the O-ring. Apply pressure in an upward direction until the O-ring pops out of its groove. With the other hand, push the top of the O-ring forward, and it will roll out of the groove and can be easily removed. If there is more than one O-ring to be removed, always remove the rear O-ring first. This will allow the O-ring to slide over the forward rings without falling into the open grooves.

3. Remove the draw valve handle and pin, ice buster, draw valve, front bearing and gasket from the freezer door. Remove the scraper blade clips from the scraper blades. Remove the two O-rings from the draw valve, and the O-ring and guide bearing from the baffle assembly.
4. Return to the freezer with a small amount of cleaning solution. Brush clean the rear shell bearing at the back of the freezing cylinder with the black bristle brush.
5. Remove the rear drip pan.
Note: If the drip pan is filled with an excessive amount of mix, it is an indication that the drive shaft O-ring, seal, or both should be replaced or properly lubricated.
6. Thoroughly brush clean all disassembled parts in the cleaning solution, making sure all lubricant and mix film is removed. Place all the cleaned parts on a clean, dry surface to air dry.
7. Wipe clean all exterior surfaces of the freezer.

During Cleaning and Sanitizing



ALWAYS FOLLOW LOCAL HEALTH CODES.

Cleaning and sanitizing schedules are governed by federal, state, or local regulatory agencies, and must be followed accordingly. If the unit has a Standby mode, it must not be used in lieu of proper cleaning and sanitizing procedures and frequencies set forth by the ruling health authority. The following check points should be stressed during the cleaning and sanitizing operations.



CLEANING AND SANITIZING MUST BE PERFORMED DAILY.

- ☐ Using a screwdriver and cloth towel, keep the female hex drive socket and rear shell bearing clean and free of lubricant and mix deposits.
- ☐ **If local health codes permit the use of rerun,** make sure the rerun is stored in a sanitized, covered stainless steel container and used the following day. Discard all rerun once a week.

Troubleshooting Guide

- ☐ Thoroughly clean and sanitize the machine regularly, including complete disassembly and brush cleaning.
- ☐ Use all brushes supplied for thorough cleaning. The brushes are specially designed to reach all mix passageways.
- ☐ Use the white bristle brush to clean the mix inlet hole which extends from the mix hopper down to the rear of the freezing cylinder.
- ☐ Use the black bristle brush to thoroughly clean the rear shell bearing at the rear of the freezing cylinder. Be sure to have a generous amount of cleaning solution on the brush.
- ☐ Properly prepare the cleaning and sanitizing solutions. Read and follow label directions carefully. Too strong of a solution may damage the parts, and too weak of a solution will not do an adequate job of cleaning or sanitizing.

Regular Maintenance Checks

- ☐ Rotate scraper blades to allow both sides of the knife edge to wear evenly. This will contribute to self-sharpening and help maintain fast, efficient freezing.
- ☐ Replace scraper blades that are nicked or damaged.
- ☐ Before installing the beater, make sure that scraper blades are properly attached over the beater pins.
- ☐ Dispose of O-rings or seals that are worn, torn, or fit too loosely and replace with new ones.
- ☐ Follow all lubrication procedures as outlined in the "Assembly" instructions of this manual.
- ☐ Check rear shell bearing for signs of wear (excessive mix leakage in rear drip pan) and make sure it is properly cleaned.
- ☐ Check the condenser for accumulation of dirt and lint. Dirty condensers will reduce the efficiency and capacity of the machine. Condensers should be cleaned monthly with a soft brush. Never use screwdrivers or other metal probes to clean between the fins.

Note: *For machines equipped with an air filter, it will be necessary to vacuum clean the filters on a monthly schedule.*

- ☐ If your machine is water cooled, check the water lines for kinks or leaks. Kinks can occur when the machine is moved back and forth for cleaning or maintenance purposes. Deteriorated or cracked water lines should be replaced only by an authorized Taylor mechanic.

Winter Storage

If the place of business is to be closed during the winter months, it is important to protect the freezer by following certain precautions, particularly if the building is to be left unheated and subject to freezing conditions.

Disconnect the freezer from the main power source to prevent possible electrical damage.

On water-cooled freezers, disconnect the water supply. Relieve pressure on spring in water valve. Use air pressure on the outlet side to blow out any remaining water in the condenser. **This is extremely important.** Failure to follow this procedure may cause severe and costly damage to the refrigeration system.

Wrap detachable parts of the freezer such as the beater and blades, drive shaft, baffle and freezer door, and place them in a protected dry place. Rubber trim parts and gaskets can be protected by wrapping with moisture-proof paper. All parts should be thoroughly cleaned of dried mix or lubrication accumulations which attract mice and other vermin.

Your local Taylor distributor can perform this service for you.

Table 8-1

PROBLEM	PROBABLE CAUSE	REMEDY	PAGE REF.
1. No product being dispensed with draw valve opened.	a. Improper mixing of product.	a. Carefully follow directions for mixing product.	--
	b. Mix low condition.	b. Add mix to mix hopper.	5-1
2. Product too thin.	a. Improper mixing of product.	a. Carefully follow directions for mixing product.	--
	b. Missing, incorrectly installed, or bad scraper blades.	b. Replace or install correctly.	6-1
	c. Consistency control needs adjusting.	c. Contact a service technician.	--
3. Product too stiff.	a. Consistency control knob needs adjusting.	a. Contact a service technician.	--
	b. Improper mixing of product.	b. Carefully follow directions for mixing product.	--
	c. Insufficient product in the freezing cylinder.	c. Keep hopper full of mix.	5-1
4. The freezing cylinder walls are scored.	a. The scraper blades and/or blade clips are damaged.	a. Replace the scraper blades and/or clips.	6-1
	b. The front bearing is missing or worn.	b. Install or replace the front bearing.	6-3
	c. Unit was placed in AUTO before all sanitizing solution was removed from freezing cylinder.	c. Place unit in AUTO only after priming is complete and all sanitizing solution is removed.	6-3/6-4
	d. Broken pins on beater assembly.	d. Repair or replace the beater assembly. Make sure the scraper blades are properly seated on pins.	6-1
	e. The beater assembly is bent.	e. Call service technician to repair or replace the beater and to correct the cause of insufficient mix in the freezing cylinder.	---
5. Unable to remove drive shaft.	a. Lubrication on hex end of drive shaft.	a. Do not lubricate the hex end. Contact service technician for removal.	6-1
	b. Rounded corners of the drive shaft, drive coupling, or both.	b. Replace drive shaft, drive coupling, or both.	--
6. Excessive mix leakage in rear drip pan.	a. Improper or inadequate lubrication on drive shaft O-ring or seal on drive shaft.	a. Use an approved food grade lubricant (example: Taylor Lube) and follow lubrication procedures.	6-1
	b. Bad or missing O-ring or seal on drive shaft.	b. Replace rubber parts every 3 months.	9-1
	c. Worn rear shell bearing.	c. Contact a service technician for replacement.	--
7. No freezer operation with unit in the AUTO position.	a. Unit unplugged.	a. Plug cord in wall receptacle.	--

TROUBLESHOOTING GUIDE

PROBLEM	PROBABLE CAUSE	REMEDY	PAGE REF.
	b. Beater motor has tripped the internal overload. c. Tripped circuit breaker or blown fuse. d. The rod resting on top of the valve handle pin must be raised to activate refrigeration.	b. Place control switch in the OFF position. Allow the motor to cool, then resume normal operation. Contact a service technician if problem continues. c. Reset circuit breaker or replace blown fuse. d. Raise and release the lever.	-- -- 6-4
8. Unit not freezing product when in the AUTO position.	a. Refrigerant leak. b. Dirty condensers.	a. Call for service to repair leak. b. Clean regularly.	-- 7-2
9. Missing guide bearing.	a. Guide bearing stuck in drive shaft.	a. Remove guide bearing from hole in drive shaft.	--
10.Excessive leakage from the door spout.	a. Improper or inadequate lubrication on draw valve O-rings. b. Bad or missing O-rings on draw valve.	a. Use an approved food grade lubricant (example: Taylor Lube) and follow lubrication procedures. b. Replace rubber parts every three months.	6-1 9-1
11.Door will not go into position easily.	a. Position of beater assembly.	a. The open end of the beater assembly should be in the eleven o'clock position.	6-3

Maintenance Intervals

Table 9-1

PART DESCRIPTION	EVERY 3 MONTHS	EVERY 6 MONTHS	ANNUALLY
Drive Shaft O-ring	X		
Drive Shaft Seal	X		
Scraper Blade	Inspect & replace if necessary	Minimum	
Baffle O-ring	X		
Guide Bearing	X		
Freezer Door Gasket	X		
Front Bearing	X		
Draw Valve O-ring	X		
Black Bristle Brush, 1 in. x 2 in.		Inspect & replace if necessary	Minimum
Double Ended Brush		Inspect & replace if necessary	Minimum
White Bristle Brush, 1 in. x 2 in.		Inspect & replace if necessary	Minimum
White Bristle Brush, 3 in. x 7 in.		Inspect & replace if necessary	Minimum

Notes:

TAYLOR COMPANY LIMITED WARRANTY ON FREEZERS

Taylor Company, a division of Carrier Commercial Refrigeration, Inc. ("Taylor") is pleased to provide this limited warranty on new Taylor-branded freezer equipment available from Taylor to the market generally (the "Product") to the original purchaser only.

LIMITED WARRANTY

Taylor warrants the Product against failure due to defect in materials or workmanship under normal use and service as follows. All warranty periods begin on the date of original Product installation. If a part fails due to defect during the applicable warranty period, Taylor, through an authorized Taylor distributor or service agency, will provide a new or re-manufactured part, at Taylor's option, to replace the failed defective part at no charge for the part. Except as otherwise stated herein, these are Taylor's exclusive obligations under this limited warranty for a Product failure. This limited warranty is subject to all provisions, conditions, limitations, and exclusions listed below and on the reverse (if any) of this document.

Table 10-1

Product	Part	Limited Warranty Period
Soft Serve	Insulated Shell Assembly	Five (5) Years
Frozen Yogurt Shakes	Refrigeration Compressor (except service valve)	Five (5) Years
Smoothies	Beater Motors	Two (2) Years
Frozen Beverage	Beater Drive Gear	Two (2) Years
Batch Desserts	Printed circuit boards and Softech controls beginning with serial number H8024200	Two (2) Years
	Parts Not Otherwise Listed in This Table or Excluded Below	One (1) Years

LIMITED WARRANTY CONDITIONS

1. If the date of original installation of the Product cannot be verified, then the limited warranty period begins ninety (90) days from the date of Product manufacture (as indicated by the Product serial number). Proof of purchase may be required at time of service.
2. This limited warranty is valid only if the Product is installed and all required service work on the Product is performed by a Taylor-authorized distributor or service agency, and only if genuine, new Taylor parts are used.
3. Installation, use, care, and maintenance must be normal and in accordance with all instructions contained in the Taylor Operator's Manual.
4. Defective parts must be returned to the Taylor-authorized distributor or service agency for credit.
5. The use of any refrigerant other than that specified on the Product's data label will void this limited warranty.

LIMITED WARRANTY EXCEPTIONS

This limited warranty does **not** cover:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing, or handling of defective parts, replacement parts, or new Products.

LIMITED WARRANTY ON EQUIPMENT

2. Normal maintenance, cleaning, and lubrication as outlined in the Taylor Operator's Manual, including cleaning of condensers.
3. Replacement of wear items designated as Class "000" parts in the Taylor Operator's Manual.
4. External hoses, electrical power supplies, and machine grounding.
5. Parts not supplied or designated by Taylor, or damages resulting from their use.
6. Return trips or waiting time required because a service technician is prevented from beginning warranty service work promptly upon arrival.
7. Failure, damage, or repairs due to faulty installation, misapplication, abuse, no or improper servicing, unauthorized alteration, or improper operation or use as indicated in the Taylor Operator's Manual, including but not limited to the failure to use proper assembly and cleaning techniques, tools, or approved cleaning supplies.
8. Failure, damage, or repairs due to theft, vandalism, wind, rain, flood, high water, water, lightning, earthquake, or any other natural disaster, fire, corrosive environments, insect or rodent infestation, or other casualty, accident, or condition beyond the reasonable control of Taylor; operation above or below the electrical or water supply specification of the Product; components repaired or altered in any way so as to, in the judgment of the Manufacturer, adversely affect performance, or normal wear or deterioration.
9. Any Product purchased over the Internet.
10. Failure to start due to voltage conditions, blown fuses, open circuit breakers, or damages due to the inadequacy or interruption of electrical service.
11. Electricity or fuel costs, or increases in electricity or fuel costs for any reason whatsoever.
12. Damages resulting from the use of any refrigerant other than that specified on the Product's data label will void this limited warranty.
13. Any cost to replace, refill, or dispose of refrigerant, including the cost of refrigerant.
14. **ANY SPECIAL, INDIRECT, OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER.** Some jurisdictions do not allow the exclusion of incidental or consequential damages, so this limitation may not apply to you.

This limited warranty gives you specific legal rights, and you may also have other rights that vary from jurisdiction to jurisdiction.

LIMITATION OF WARRANTY

THIS LIMITED WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER WARRANTIES, CONDITIONS, AND/OR REMEDIES UNDER THE LAW, INCLUDING ANY IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE ORIGINAL OWNER'S SOLE REMEDY WITH RESPECT TO ANY PRODUCTS SHALL BE REPAIR OR REPLACEMENT OF DEFECTIVE COMPONENTS UNDER THE TERMS OF THIS LIMITED WARRANTY. ALL RIGHTS TO CONSEQUENTIAL OR INCIDENTAL DAMAGES (INCLUDING CLAIMS FOR LOST SALES, LOST PROFITS, PRODUCT LOSS, PROPERTY DAMAGES, OR SERVICE EXPENSES) ARE EXPRESSLY EXCLUDED. THE EXPRESS WARRANTIES MADE IN THIS LIMITED WARRANTY MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.

LEGAL REMEDIES

The owner **must** notify Taylor in writing by certified or registered letter to the following address, of any defect or complaint with the Product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the Product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.

Taylor Company
a division of Carrier Commercial Refrigeration, Inc.
750 N. Blackhawk Blvd.
Rockton, IL 61072, U.S.A.

TAYLOR COMPANY LIMITED WARRANTY ON TAYLOR GENUINE PARTS

Taylor Company, a division of Carrier Commercial Refrigeration, Inc. ("Taylor") is pleased to provide this limited warranty on new Taylor genuine replacement components and parts available from Taylor to the market generally (the "Parts") to the original purchaser only.

LIMITED WARRANTY

Taylor warrants the Parts against failure due to defect in materials or workmanship under normal use and service as follows. All warranty periods begin on the date of original installation of the Part in the Taylor unit. If a Part fails due to defect during the applicable warranty period, Taylor, through an authorized Taylor distributor or service agency, will provide a new or re-manufactured Part, at Taylor's option, to replace the failed defective Part at no charge for the Part. Except as otherwise stated herein, these are Taylor's exclusive obligations under this limited warranty for a Part failure. This limited warranty is subject to all provisions, conditions, limitations, and exclusions listed below and on the reverse (if any) of this document.

Table 11-1

Part's Warranty Class Code or Part	Limited Warranty Period
Class 103 Parts ¹	Three (3) Months
Class 212 Parts ²	Twelve (12) Months
Class 512 Parts	Twelve (12) Months
Class 000 Parts	No Warranty

LIMITED WARRANTY CONDITIONS

1. If the date of original installation of the Part cannot be otherwise verified, proof of purchase may be required at time of service.
2. This limited warranty is valid only if the Part is installed and all required service work in connection with the Part is performed by a Taylor-authorized distributor or service agency.
3. The limited warranty applies only to Parts remaining in use by their original owner at their original installation location in the unit of original installation.
4. Installation, use, care, and maintenance must be normal and in accordance with all instructions contained in the Taylor Operator's Manual.
5. Defective Parts must be returned to the authorized Taylor distributor or service agency for credit.
6. This warranty is not intended to shorten the length of any warranty coverage provided pursuant to a separate Taylor Limited Warranty on freezer or grill equipment.
7. The use of any refrigerant other than that specified for the unit in which the Part is installed will void this limited warranty.

^{1, 2} Except that Taylor Part #032129SER2 (Compressor-Air-230V SERV) and Taylor Part #075506SER1 (Compressor-Air-115V 60HZ) shall have a limited warranty period of twelve (12) months when used in Taylor freezer equipment and a limited warranty period of two (2) years when used in Taylor grill equipment.

LIMITED WARRANTY ON PARTS

LIMITED WARRANTY EXCEPTIONS

This limited warranty does **not** cover:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing, or handling of defective Parts, replacement Parts, or new Parts.
2. Normal maintenance, cleaning, and lubrication as outlined in the Taylor Operator's Manual, including cleaning of condensers or carbon and grease buildup.
3. Required service, whether cleaning or general repairs, to return the cooking surface assemblies, including the upper platen and lower plate, to an operational condition to achieve proper cooking or allow proper assembly of release sheets and clips as a result of grease buildup on the cooking surfaces, including but not limited to the platen and plate, sides of the shroud, or top of the shroud.
4. Replacement of cooking surfaces, including the upper platen and lower plate, due to pitting or corrosion (or in the case of the upper platen, due to loss of plating) as a result of damage due to the impact of spatulas or other small wares used during the cooking process or as a result of the use of cleaners, cleaning materials, or cleaning processes not approved for use by Taylor.
5. Replacement of wear items designated as Class "000" Parts in the Taylor Operator's Manual, as well as any release sheets and clips for the Product's upper platen assembly.
6. External hoses, electrical power supplies, and machine grounding.
7. Parts not supplied or designated by Taylor, or damages resulting from their use.
8. Return trips or waiting time required because a service technician is prevented from beginning warranty service work promptly upon arrival.
9. Failure, damage, or repairs due to faulty installation, misapplication, abuse, no or improper servicing, unauthorized alteration or improper operation or use as indicated in the Taylor Operator's Manual, including but not limited to the failure to use proper assembly and cleaning techniques, tools, or approved cleaning supplies.
10. Failure, damage or repairs due to theft, vandalism, wind, rain, flood, high water, water, lightning, earthquake, or any other natural disaster, fire, corrosive environments, insect or rodent infestation, or other casualty, accident or condition beyond the reasonable control of Taylor; operation above or below the gas, electrical or water supply specification of the unit in which a part is installed; or Parts or the units in which they are installed repaired or altered in any way so as to, in the judgment of Taylor, adversely affect performance, or normal wear or deterioration.
11. Any Part purchased over the Internet.
12. Failure to start due to voltage conditions, blown fuses, open circuit breakers, or damages due to the inadequacy or interruption of electrical service.
13. Electricity, gas, or other fuel costs, or increases in electricity or fuel costs for any reason whatsoever.
14. Damages resulting from the use of any refrigerant other than that specified for the unit in which the Part is installed will void this limited warranty.
15. Any cost to replace, refill, or dispose of refrigerant, including the cost of refrigerant.
16. **ANY SPECIAL, INDIRECT, OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER.** Some jurisdictions do not allow the exclusion of incidental or consequential damages, so this limitation may not apply to you.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

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THIS LIMITED WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER WARRANTIES, CONDITIONS, AND/OR REMEDIES UNDER THE LAW, INCLUDING ANY IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE ORIGINAL OWNER'S SOLE REMEDY WITH RESPECT TO ANY PRODUCTS SHALL BE REPAIR OR REPLACEMENT OF DEFECTIVE PARTS UNDER THE TERMS OF THIS LIMITED WARRANTY. ALL RIGHTS TO CONSEQUENTIAL OR INCIDENTAL DAMAGES, (INCLUDING CLAIMS FOR LOST SALES, LOST PROFITS, PRODUCT LOSS, PROPERTY DAMAGES OR SERVICE EXPENSES) ARE EXPRESSLY EXCLUDED. THE EXPRESS WARRANTIES MADE IN THIS LIMITED WARRANTY MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.

LEGAL REMEDIES

The owner **must** notify Taylor in writing, by certified or registered letter to the following address, of any defect or complaint with the Part, stating the defect or complaint and a specific request for repair, replacement, or other correction of the Part under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.

Taylor Company
a division of Carrier Commercial Refrigeration, Inc.
750 N. Blackhawk Blvd.
Rockton, IL 61072, U.S.A.

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